

CUSTOMER NOTICE

Kadoma Service Centre Temporary Closure

The People's Own Savings Bank (POSB) wishes to advise its valued customers that the **POSB Kadoma Service Centre will temporarily relocate to ZIMPOST Kadoma** to facilitate planned renovation and refurbishment works at the Bank's current premises.

The temporary relocation is intended to ensure continuity of banking services and minimise disruption to customers while the refurbishment works are being undertaken. The temporary Service Centre at ZIMPOST Kadoma will provide the relevant banking services currently available at the Kadoma Service Centre.

Customers will be able to access POSB services at ZIMPOST Kadoma effective 15 October 2026.

Customers are also encouraged to make use of POSB's convenient digital banking channels, including the POSB On-the-Go App, USSD and Internet Banking, for their banking needs.

POSB is committed to making the transition as seamless as possible and will maintain appropriate service, security and operational arrangements throughout the relocation period.

We thank you for your continued support and understanding as we improve our facilities and enhance your banking experience.

For assistance or enquiries, please contact: 223 toll free/263 7 322 00889 or email: customersupport@posb.co.zw



 A member of the Deposit Protection Scheme